## Conditional Cash for Rent

**Survey date:** / / **Enumerator name:** \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

**Survey number:**

**Background information: (will be filled in advance based on the DB records)**

|  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- |
| **Beneficiary Name** |  | | **Contact number** | |  |
| **Beneficiary reference number** |  | | **address** | |  |
| **Age of H.H** |  | **Gender of H.H** |  | **flags** |  |
| **Total number of families sharing the house** |  | **Total number of individuals** |  | **Assistance period** |  |

Hello, my name is \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_ from NGO X, and I am collecting data for an impact study of the shelter project for Syrian/ Jordanian beneficiaries.

I would like to ask you some questions about your household and the impacts of the shelter project on your life. The purpose is to help our organization better plan and implement projects targeting Syrian Refugees.

The survey is confidential and any answers you provide will remain private.

The questionnaire does not have “good” or “bad” answers. You don’t have to answer if you don’t want to. You may decline to answer any questions or stop the interview at any time. It will take around 30 minutes to complete.

The questionnaire does not affect your current status or promise any further support. It is only for monitoring and evaluation purpose.

Do you agree to let me ask you these questions?

⃝ Yes ⃝ No, reasons if possible: \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

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| --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- |
| How much do you pay for monthly rent? | | | |  |  | |  |  | | | |  | |  |  |  |
| How many months of rent did the NGO cover for you? | | | | 0  | 1  | | 2  | 3  | | | | 4  | | 5  | 6 | More than 6  |
| Total Contribution JOD | | | |  | | | | | | | | | | | | |
| Was the landlord cooperative[[1]](#footnote-1) to be involved on the rental assistance procedures? | | | | Yes  No  | | | | | | | | | | | | |
| How many months of rent did you owe before receiving the assistance? | | | | 0  | 1  | | 2  | 3  | | | | 4  | | 5  | 6  | More than 6  |
| Did you have a lease before the upgrading? | | | | Yes    * Written * Oral | | | | | | | | | No  | | | |
| Do you have a lease agreement now? | | | | Yes    * Written * Oral | | | | | | | | | No  | | | |
| **In case you have a written agreement, has it provided you with any type of security?**  **In case you have a written agreement,** has it helped you with your relationship with the landlord? | | | | * Yes, how? | | | | | | | | | * No, why? | | | |
| Has anyone provided you with information on leases and the understanding of landlord and tenant’s rights and responsibilities? Were you satisfied with the information provided? | | | | * Yes, Specify? | | | | | | | | | * No, Specify? | | | |
| How do you describe your relationship with your landlord? | | | | * Close * Good * Formal * Hardly talk, why? \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_ * No relation at all, why? \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_ | | | | | | | | | | | | |
| Has your rent been increased or has your landlord notified you that it will be increased in the future because of this assistance? | | | | Yes  | | | | | | No  | | | | I *think* it will   Why? | | |
| If yes, by how much was it increased? How much notice did the landlord give to you? | | | |  | | | | | | | | | | | | |
| Have you been evicted from your house during or after the NGO rental assistance? | | | | Yes, during  | | | | | Yes, after  | | | | | | | No  |
| How have you managed to pay your rent since the NGO assistance concluded? | | | | | | | | | | | | | | | | |
| * Has not been able to pay (owes the landlord) * Borrowing or debt from others (not landlord) * Child Working (under 16 years old) * Assistance from other organizations and/or neighbours * Selling of assets * Other. Explain: \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_ | | | | | | | | | | | | | | | | |
| Would you have preferred to receive an equivalent in cash directly instead of the rent paid to the landlord? | | | | | | | | | | | | | | | | |
| Yes  No  | | | | | | | | | | | | | | | | |
| If no, why? | * The cash might be spent on something else * Other, explain : | | If yes, why? | | | | * I can avoid a rent increase from the landlord * I would have more flexibility to move houses * I could use the cash for other needs * I could negotiate more with the landlord * Other, explain : | | | | | | | | | |
| Do you understand why your household was selected? | | | | | | | | | | | | | | | | |
| * Yes, what was the reason (can mention more than one) * Vulnerability of HH * Threat of eviction * Referral * Others (explain): | | | | | | * No, criteria was not clear for me | | | | | | | | | | |
| To what extent has the assistance reduced the financial burden of your household? | | | | | | * Significantly * Moderately * Slightly * Not at all | | | | | | | | | | |
| How did receiving the shelter assistance impact your household coping mechanisms? | | | | | | | | | | | | | | | | |
| * stopped/reduced selling relief items * stopped/reduced selling productive assets * stopped/reduced sending children to work * stopped/reduced working for long hours * stopped/reduced accepting high risks jobs * others (specify please) \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_ | | | | | | | | | | | | | | | | |
| Did your household have to pay someone to be selected to receive this assistance? | | | | | | | | | | | | | | | | |
| * Yes | | * No | | | | | | | | | * Don’t know | | | | | |
| If yes, who did you have to pay?[[2]](#footnote-2)   * NGO Staff * Government Officials * Community Leader/Representative * Local CBO * Other, specify | | | | | | | | | | | | | | | | |
| **What are you planning to do after the assistance finishes?** | | | | | | | | | | | | | | | | |
| |  | | --- | | * Go to one of the formal camps * Share house with another family * Go back to Syria * No plans yet * Other (specify please) \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_ | | | | | | | | | | | | | | | | | |
| If you had not received the assistance, how would you have covered the expense? (Can answer more than one option) | | | | | | | | | | | | | | | | |
| * Return to Syria * Moved to lower quality accommodation * Shared accommodation with another family * Go to one of the formal camps * Child Working (under 16 years old) * Selling of assets * Borrowing or debt * Assistance from other organizations and/or neighbours * Other. Explain: | | | | | | | | | | | | | | | | |
| Other comments or information you would like to share? | | | | | | | | | | | | | | | | |

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**Thank you for your time and the valuable information!**

1. E.g. agree to sign an agreement with the beneficiary and the NGO, came to collect the check/cash at the NGO office [↑](#footnote-ref-1)
2. If the respondent answers yes and specifies who they had to pay, no further details should be requested. The case should be referred to the PSEA focal point for immediate follow up in a safe and confidential manner in accordance with Inter-Agency PSEA SOPs. [↑](#footnote-ref-2)